



culturemonkey

14 Questions to Measure Engagement in Shift-Based Logistics Operations

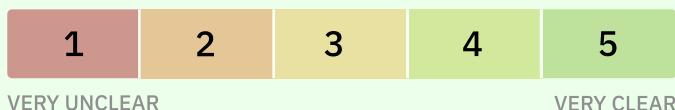
Designed for logistics leaders and operations teams, these questions help measure engagement gaps in shift-based logistics operations.



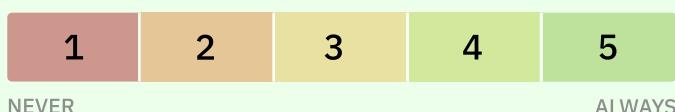
Measuring engagement in shift-based logistics operations means looking beyond output metrics and schedules to understand how shift teams actually experience daily work.

These questions capture handovers, clarity, fairness, responsiveness, and support, helping leaders spot risks early, reduce attrition, and keep logistics teams aligned across shifts.

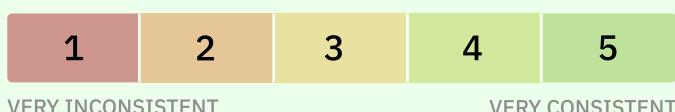
1. How clear are handover instructions between outgoing and incoming shifts?



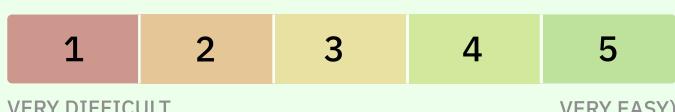
2. How often do you start a shift knowing your exact priorities?



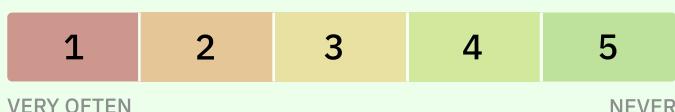
3. How consistent is communication across day, night, and rotating shifts?



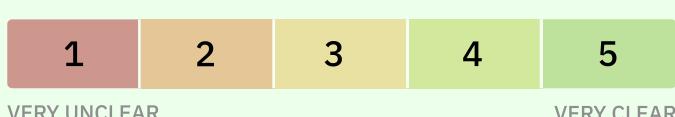
4. How easy is it to know who owns an issue when problems arise mid-shift?



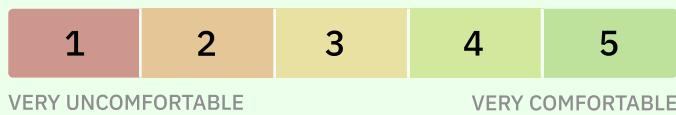
5. How often do last-minute schedule or workload changes surprise you?



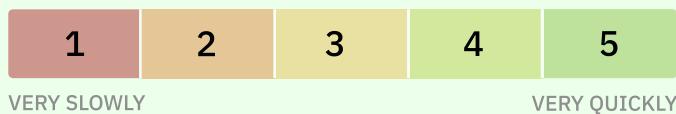
6. How clearly are reasons explained when shift plans or targets change?



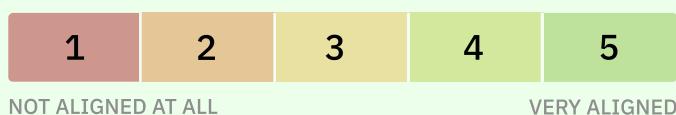
7. How comfortable do you feel raising issues before they affect safety or output?



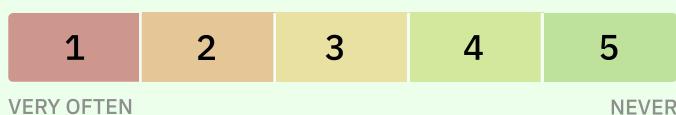
8. How quickly do supervisors respond to questions during your shift?



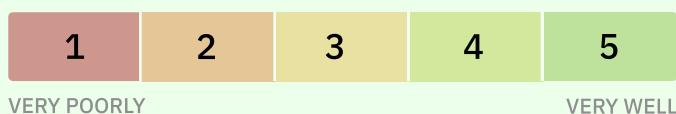
9. How aligned do different shifts feel when working toward shared targets?



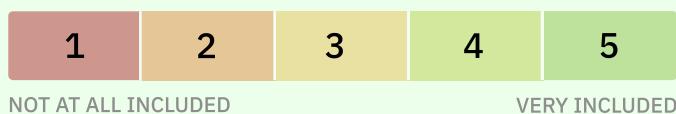
10. How often do you receive conflicting instructions across systems or managers?



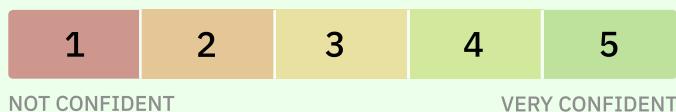
11. How well do updates reflect what is actually happening on the floor?



12. How included do you feel in decisions that affect your shift schedule or workload?



13. How confident are you that leaders understand shift-level constraints?



14. How clearly are expectations communicated during peak periods or disruptions?

