



culture**monkey**

15 Employee Survey Questions to Assess the Role of Managers in Banking

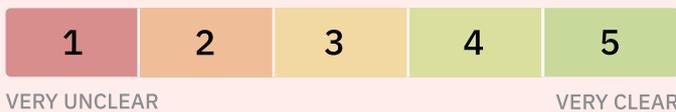
Designed for banking employees, these questions help assess how effectively managers support clarity, fairness, trust, and follow-through across branches, teams, and regulated banking environments.



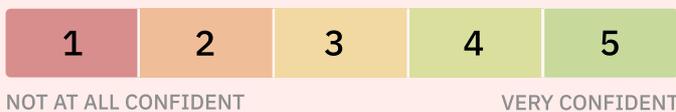
Measuring the role of managers in banking employee engagement means looking beyond targets and scores to understand how leadership behavior shapes daily work.

These questions surface realities around communication, support, trust, and execution, helping banks act early, reduce attrition, and build teams that stay engaged under pressure.

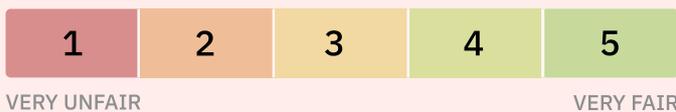
1. How clearly does your manager explain priorities and expectations for your role?



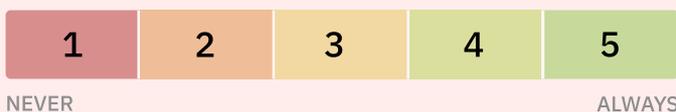
2. How confident are you that your manager notices issues before they escalate?



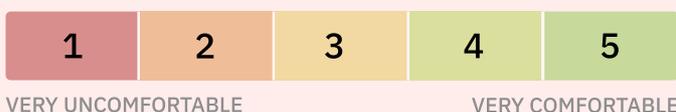
3. How fairly does your manager distribute workload and responsibilities?



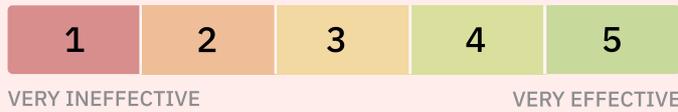
4. How often does your manager check in to understand challenges or blockers?



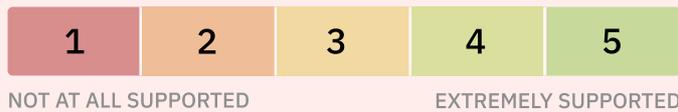
5. How comfortable do you feel raising concerns or mistakes with your manager?



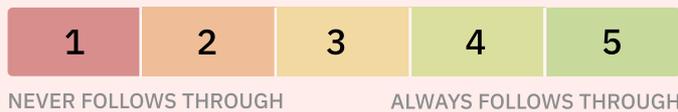
6. How effectively does your manager handle workload or staffing changes during peak periods?



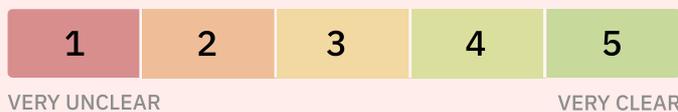
7. How supported do you feel by your manager when dealing with customer or compliance pressure?



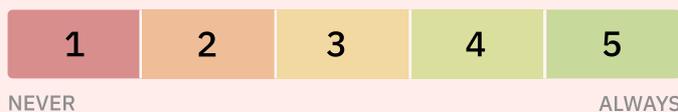
8. How consistently does your manager follow through on issues raised by the team?



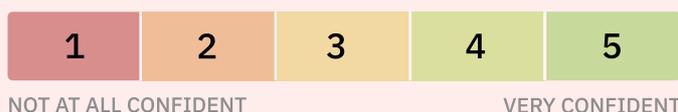
9. How clearly does your manager communicate changes in processes or policies?



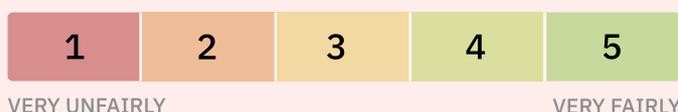
10. How often does your manager recognize effort or good work?



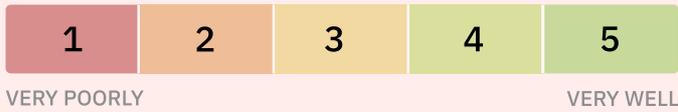
11. How confident are you in your manager's decisions during high-pressure situations?



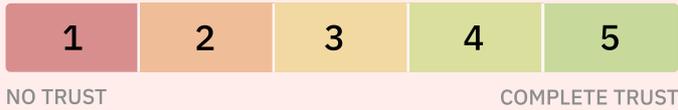
12. How fairly does your manager treat team members across roles and schedules?



13. How well does your manager support learning or skill development?



14. How much trust do you have in your manager to represent your concerns upward?



15. How likely are you to still be working under this manager 12 months from now?

