

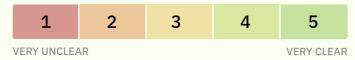
14 Questions leaders use to spot communication gaps in supply chain teams



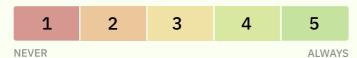
Understanding communication gaps in supply chain teams requires looking beyond missed targets to see how information actually moves day to day.

These questions reveal handoffs, clarity, responsiveness, and trust, helping leaders spot misalignment early, reduce friction, and keep teams aligned under pressure.

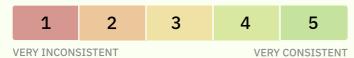
1. How clear are the updates you receive about daily priorities and changes?



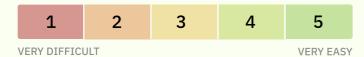
2. How often do you have the information you need to do your work confidently?



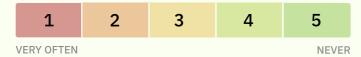
3. How consistent are shift handovers and transition updates?



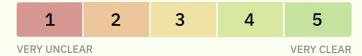
4. How easy is it to know who owns a decision or the next step?



5. How often do last-minute changes catch you by surprise?



6. How clearly are reasons explained when plans or priorities change?



7. How comfortable do you feel raising issues before they escalate? VERY UNCOMFORTABLE VERY COMFORTABLE 8. How quickly do concerns raised by teams receive a response? VERY SLOWLY VERY QUICKLY 9. How aligned do different teams feel when working toward shared goals? NOT ALIGNED AT ALL VERY ALIGNED 10. How often do you receive conflicting instructions from different sources? **VERY OFTEN ALWAYS** 11. How well do updates reflect what is actually happening on the ground? VERY POORLY **VERY WELL** 12. How included do you feel in decisions that affect your daily work? NOT INCLUDED VERY INCLUDED 13. How confident are you that leadership understands on-ground constraints? NOT CONFIDENT **VERY CONFIDENT** 14. How clearly are expectations communicated during high-pressure situations? **VERY UNCLEAR** VERY CLEAR